**lift**

**Positive scenario**

1. Should have auto door
2. There should be an emergency button
3. Must have a first aid kit
4. Must have a mirrors in lift
5. There should be fan and light
6. A stand is required for holding
7. There should be a minimum capacity of 10 people
8. Must have welcome features

**Negative scenario**

1. Should not be manual
2. The cost of service should not be high
3. The surfaces not be smooth